



## A Sure Start Children's Centre

Parents 3:1

### Adult Behaviour Policy

We believe that children and adults flourish best in an ordered environment in which everyone knows what is expected of them. Children should be free to develop their play and learning without fear of being hurt or hindered by anyone else. We aim to work towards a situation in which children and adults can develop self discipline and self esteem in an atmosphere of mutual respect and encouragement. In order to achieve this we will ensure:

- It is the responsibility of the parent and carer to ensure the health and safety of children whilst at the Children's Centre and lead by example by being a positive role model.
- All adults at the centre will ensure the rules are applied consistently so that the children have the security of knowing what to expect and can build up positive behaviour.
- All adults will try to provide a positive model for the children with regard to friendliness, care and courtesy.
- All adults in the centre will praise and endorse desirable behaviour such as kindness and willingness to share.
- Physical punishment such as smacking or shaking will neither be used nor threatened.
- Adults will not raise their voices in a threatening way.
- Adults in the centre will make themselves aware of and respect a range of cultural expectations regarding interactions between people.
- Re-occurring problems will be tackled in a tactful way in partnership with parents/carers using observation records to establish an understanding of the cause.
- Adults need to be aware that some kinds of behaviour may arise from a child's special needs.
- We will encourage all parents/carers to play an active part in the centre.
- We will encourage an environment where feedback is welcomed in order to help and improve services.
- All parents and carers are aware of the system for registering a query, complaint or suggestion.
- Not use or tolerate language which is racist, sexist or abusive.
- Dressing appropriately to the occasion, task and company present.
- No smoking, drinking alcohol or using substances within the centre or prior to visiting the centre.

- Encouraging an environment where all can feel safe.
- By enthusiastically seizing all learning opportunities either programmed or otherwise.
- The manager and staff are responsible for ensuring that all incidents are handled both professionally and sensitively. All incidents will be kept confidential.
- In all cases persistence or continual harassment, discrimination from any individual may result in exclusion from Clarendon Children's Centre where all other efforts have failed to provide a satisfactory resolution.

Reviewed and approved by Children's Centre Advisory Board: Spring 2011  
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